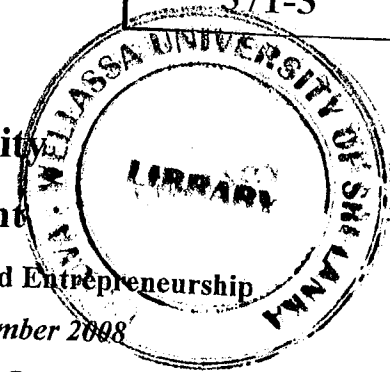




Uva Wellassa University
Faculty of Management

Degree of Bachelor of Business Management and Entrepreneurship
Year 3 Semester I Examination – December 2008

EMG 371-3 Management of Change in Organizations



01. a) What is Change? (4 Marks)
- b) Why People Resist Change? (4 Marks)
- c) Briefly explain the three Categories of Change? (5 Marks)
- d) Explain the Group Development Stages (7 Marks)
02. a) What is meant by perception ? (4 Marks)
- b) Explain the perceptual process. (5 marks)
- c) Discuss the factors Influencing Perception (5 marks)
- d) Explain Personality Determinants (6 marks)
03. a) What is organizational culture? (4 Marks)
- b) Explain how Culture Affects Managers? (5 Marks)
- c) Discuss how a new employee learns University culture? (5 Marks)
- d) Write an essay on Herzberg's Motivation-Hygiene Theory (6 Marks)

04. a) What is Stress Management?

(5 Marks)

b) Briefly explain the Symptoms of Stress

(5 Marks)

c) Giving examples, explain the ways of Reducing Stress

(6 Marks)

d) When is that "Stress" is a good thing? Discuss

(5 Marks)