

Uva Wellassa University of Sri Lanka
Faculty of Science and Technology
Department of Computer Science and Technology
300 level 1st Semester Examination – June/July 2017
IIT 344-3 Organizational Behavior



Instructions to candidates

Duration: Two (02) hours

Number of questions: Four (04)

Mark allocation: 100

Answer all questions

01 Organizational Behavior is a horizontal discipline.

a Discuss the importance of Organizational Behavior as a horizontal discipline.

(10 marks)

b Discuss the main components of an attitude by using real examples.

(15 marks)

02 As a team leader, how you are going to motivate **Type A** employee by using Herzberg's Two Factor theory? Develop your answer by explaining personality **Type A** and Two Factor Theory.

(25 marks)

03

a Discuss the stages of group development in an organization.

(08 marks)

b Critically explain the differences between work groups and work teams.

(10 marks)

c Explain how organizational culture contributes to its business process?

(07 marks)

04 Write short notes on

a Power sources

b Organizational commitment

c Stress

d Locus of control

e Halo effect

(5 X 5 = 25 marks)

