



Part B- Essay Questions

Answer any three (03) questions.

Marks allocated: Thirty (30) marks

- 1) Organizational environment consists of general environment, task environment and internal environment.

Differentiate "Task Environment" and "Internal Environment" of an organization.

(10 Marks)

- 2) A well-defined mission is the basis for development of all subsequent goals and plans of an organization.

a) Define the "Mission" of an organization.

(04 Marks)

b) Briefly explain three (03) levels of goals and plans in an organization.

(06 Marks)

- 3) Write short notes on following.

a) Job Satisfaction

(05 Marks)

b) Organizational Citizenship

(05 Marks)

- 4) Organizational structure explains the positions and organizational relationships between various individuals in the organization.

a) Differentiate "Line Structure" and "Functional Structure".

(04 Marks)

b) Explain three (03) factors which determine the "Span of Management".

(06 Marks)